

## Report

**Name of Event: Workshop on Patient's Rights: Issues, Challenges and Future Actions**

**Venue-PRADAN Office, Ranchi**

**Date- 14.02.2023**

Objective of the workshop:

- To brainstorm on contemporary issues of public and private healthcare systems in Jharkhand.
- To develop an action plan for strengthening RMNCH in the state.
- To develop an action plan for regulation of private hospitals in the state.
- To discuss issues of violation of patients' rights in the state, establishment and strengthening of grievance redressal mechanism by RKS and DHS.
- Develop Patient's Rights Charter (PRC).
- Review the progress made by the government in health sector for accessibility to most marginalised section.
- To understand context of discrimination and inequality in accessing healthcare services and discuss strategy to deal with that.

Mr. Vivek Roy from Jharkhand CSO Forum welcomed all and set the floor open for discussions and deliberations. In due course it was discussed as to what is the health situation in the present times and where does the health right exactly stand in context of the state. This would help us in preparing a road map ahead for the state. Representatives from across the 5 regions were present to reflect and brain storm on it.

Mr. Chandan, AarthikAnusandhan Kendra then shared his views on the perspective of health. He said that services should reach the people and what are the challenges and how to mitigate them could be achieved through this workshop. As our health system is in various hands i.e., Government, Non-government, and untrained professionals like the **JholaChaap Doctors**, we need to present evidences, status papers and reports and share the same with the concerned authorities. Another thing to be talked



was the drafting of the Health Bill for Jharkhand. Talking on the PRC it was deliberated that out of 19 points mentioned in it, our government has accepted only to display 13.

Balram ji shed light on the works done by CSO Forum on the theme of health. He shed light on how CSO Forum emerged during Covid times and how this forum played a vital role in implementing ground activities with collaboration of different partners. He further added that it is a pity that Bhole Committee and Alma Atta Declaration are yet

not fully operational in our state. He also commended the commendable works performed under the arena of CSOs like the Jan Sunvai and Social Audit.

In this program, 13 Civil Society Organizations from different districts of all 5 regions of Jharkhand participated.